

SEE CARE SHARE LESSONS LEARNED



see



CARE



SHARE

WE LOOK OUT FOR EACH OTHER

Compass UK & Ireland HSE

April 2026

INCIDENT TYPE

Burn

INCIDENT CLASSIFICATION

No Lost Time - First Aid only
- Colleague Only

LOCATION

Kitchen

DATE

March 2026

INCIDENT SUMMARY

The staff member was taking pastries out from the oven and touched the door with their left arm resulting in a burn

The oven was sitting on a stand pushed right into in a corner so the space for the team member to open the door and remove the trays was limited as the side wall jutted out and a blue roll dispenser was at head height just in front of the oven hindering the working space

There was a gap at the side of the oven, so the team was asked to move the oven away from the wall turn it 45 degrees to face the middle of the kitchen rather than the side wall so increasing the space to work in and ensuring the door could be fully opened

WHAT DID WE DO THAT WAS GOOD?

- ✓ PPE was being used to handle equipment and tools
- ✓ Reported the injury quickly to the first aider so help could be administered quickly
- ✓ Team were quick to report incident to Air3.

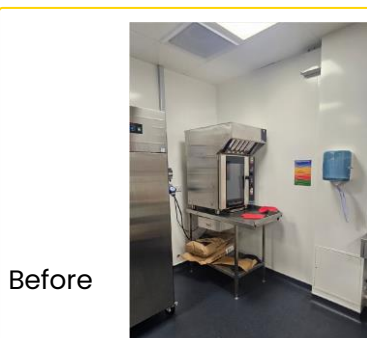
WHAT CAN WE DO BETTER?

- 💡 Ensure the team are briefed regularly on using hot equipment to remind them of the dangers
- 💡 Encourage the team to stand back and look at their working environment and speak out if they feel it could be laid out better to remove hazards
- 💡 Encourage SLT to complete safety walks in BOH areas to use fresh eyes in working areas

HOW WILL WE DO IT BETTER?

- 👍 Move equipment, if possible, to ensure hazards are removed
- 👍 Not to rush when opening oven doors to ensure they are fully open and secure before removing items from inside, Encouraging a "safety first" mindset over speed
- 👍 All staff have been re-trained on using ovens and handling hot equipment, burns and scold

EXTRA INFORMATION



Before



After



SPEAK UP!

Worried about how things are being run at work? Speak up! is our confidential reporting program. If it doesn't feel right, follow your instincts - Speak up, we are listening.