COMPASS UK & IRELAND HSE

DECEMBER 2025

ARE YOU READY FOR YOUR NEXT EHO VISIT?

Environmental Health Officers regularly visit food businesses to undertake routine visits and issue a Food Hygiene Rating. (There is no rating system in ROI, however, a report will be issued.) These inspections may be unannounced or prearranged. EHOs may also visit to investigate a compliant made by a customer regarding an incident or general hygiene standards.

In recent months we have seen an increase in visits and a number of units have had their results or scores drop, which has reputational and operational implications. To ensure the best outcome it is vital that we are always prepared for the next EHO inspection. There are simple things you can do to make sure your unit is ready. Is the unit clean, tidy and free from pests? Have you got all the correct food safety records in place and is everything completed correctly? Is your allergen information in place and correct? And have you reported any and all defects for repairs, including issues with the hot water supply, pest proofing and broken equipment.



TO WATCH OUR **NEW VIDEO**

To assist you further there is a new video available on Being EHO ready as well as is a one pager on how to manage ÉHO visits

KEEP ON YOUR FEET - SLIPS, TRIPS AND FALLS

Every year around this time of the year we endeavor to raise awareness around slips, trips and falls in the workplace, as we see an increase in incidents in the winter months. The reality is that slips, trips and falls are the leading cause of incidents throughout the year. Since January 2025 we have had 2300 slip, trip or fall incidents including near misses, within the business, which is significantly more than any of the other incident type in the same period. The next highest reported incident type is burns and scalds, with 1000 of these reported.

So whilst we must focus on slips, trips and falls throughout the year, it is essential that we raise awareness this time of the year, when environmental factors, such as wet or icy weather, contribute to incidents. Dry mopping affected areas and providing mats cán help reduce the risk of incidents.

Always make to sure that wet floor signs are in place where appropriate. Recent incident investigations have shown that often there are not enough wet floor warning signs to make people aware of slip hazards. Signs must be visible from all directions when approaching a slip hazard. However, ensure signs are put away as soon as the hazard is removed, so that they don't become a trip hazard!

Short days also mean that people are arriving, leaving and working outside in the dark, and it is important that outdoor lighting is available and working so that any hazards can be easily seen.

Areas that we don't often mention are storerooms, offices, and general areas where poor housekeeping standards, especially during busy periods, create trip hazards.

There are a various Safety Conversations available on the HSE Website on the <u>Safety Conversations page</u> which you can utilise, but with this month we have included Preventing Slips, Trips and Falls to share with your teams and display in your unit.



'TIS THE SEASON TO CHECK YOUR CHRISTMAS LIGHTS

It's CHRISTMAS, well it's nearly Christmas and after this year most of us are hoping it to make it as special as possible. For this reason, we wanted to remind you of some safety precautions to take with Christmas Lights. If you have older lights, seriously consider buying new ones which meet much higher safety standards.

- Look for safety marks e.g. BS Kitemark (UK only) or CE Mark
- Buy from a reputable store LED lights are your best option as these are low heat and low energy New lights are transformed down to 24 volt for added safety

- **NEVER** insert / remove bulbs when switched on
- **ALWAYS** inspect cables and bulbs for damage
- DON'T use lights which are damaged

Using

- Read and follow the manufacturer's instructions
- Use an RCD (residual current device) for added protection
 Do not use the lights outdoors unless specifically made for the outdoors
 Keep lights clear of decorations and other flammable materials

SAFETY IN NUMBERS – NOVEMBER 2025

Information and Statistics Apply To All Compass Group UK&I Units



Hazards & Near Miss Incidents: Injury Incidents: Total Recordable Incidents: 31 **RIDDOR Incidents:** 9

Top Injury Types

Slips, Trips & Falls 58 Burns & Scalds 53 50



Food Incidents

Alleged Food Poisoning: Foreign Bodies (In Unit): Foreign Bodies (Supplier): 0 2 Substantiated Alleraies: **Enforcement Visits:** 199



SAFETY UPDATES

Not sure if you have missed an update on the HSE Website? Click here to visit our dedicated page on updates to the website or scan the QR code below.







