

LESSONS LEARNT	
Type of Incident:	Slip Incident
Classification of Incident:	RIDDOR
Summary of Incident:	The employee was walking through the wash up area carrying dishes when she stopped suddenly to avoid a collision with another employee in the same vicinity. The employee's lost their footing landing directly onto their bottom. The employee visited their GP and has sustained compression of the spine and a sprained elbow and hand. The employee has had a significant time off from work. This resulted in a RIDDOR reportable incident to the Health and Safety Executive. This was a serious incident that caused significant injury.
Photographs of Incident:	
Possible Causes:	Employee was not wearing company issued safety shoes
Immediate Action Taken:	Employee visited GP the next day. Employee has been signed off work due to medical condition. Safety shoes to worn by all staff uniform policy retrained to staff.



Lessons Learnt:	 Employees must wear the PPE that has been issued to them at all times. Manager and line managers must ensure that their teams are wearing the correct PPE and adhere to company policy. Additional dry mopping to be implemented.
Actions to be Taken (By Whom)	 Review of PPE Requisition forms for all employees to ensure that all employees have the correct PPE issued and that they have signed for receipt including safety shoes. Must be completed by General Manager for any new employees. Employees must wear the PPE that has been issued to them at all times. Manager and line managers are responsible for checking on a daily basis that all employees are wearing the correct PPE and adhere to company policy. Must be completed by General Manager, Assistant Group Manager and line Managers. If staff are found not wearing the correct PPE they are in breach of company policies and disciplinary action will be taken. Reminder: include agency worker. Must be completed by General Manager, Assistant Group Manager. Enrolment on to the CH&Co ABC training on Slips, Trips and Falls. Must be completed by General Manager, Assistant Group Manager and line Managers. Review and update risk assessment for Slips, Trips and Falls. Must be completed by General Manager, Assistant Group Manager and line Managers. Review and update safe system of work for Slips, Trips and Falls to include additional dry mopping of the pot wash area. Must be completed by General Manager, Assistant Group Manager and line Managers.