

SEE CARE SHARE SAFETY UPDATE



Compass UK & Ireland HSE **January 2024**

STARTING THE NEW YEAR OFF SAFELY!

All of us in the HSE team would like to start by wishing all our teams a safe and prosperous New Year!

Most of us will have had some time off during the festive period and had an opportunity to recover and recharge following a challenging 2023. As you and your teams come back into the workplace it is important to take time to remind each other of the importance of working safely and of not taking shortcuts at the cost of risking our safety. Starting off the year safely can be a positive message for all of us and sets the tone for the year ahead. Remember we shouldn't just accept that "accidents will happen" but should rather reinforce the safety behaviours: Speak Out, Be Mindful and Get Involved.

ALLERGEN AWARENESS CAMPAIGN

MONTHLY SAFETY FOCUS

Allergens remain one of the greatest risks in our business and we are continually looking at ways to improve our systems, documentation and training, which support you in ensuring that our customers have the information required to make informed decisions about our food and that they are served food that is safe for them. We are starting the new year with a focus on allergens, which is an opportunity for you to refresh allergen training with your teams and to drive the message home how important allergen management, from menu planning, ordering, receipt, storage, preparation, packaging and display through to service.

There are many opportunities for things to go wrong at each step, so having clear and comprehensive systems and good communication is fundamental. All team members must understand the controls they need to be putting in place to prevent the final consumer from being provided with food that could make them ill and potentially kill them. Getting it right is essential for us as a business, as any incident can be detrimental to Compass' reputation and can also result in regulatory enforcement action and potentially prosecution or personal claims against the Company. But the main reason for getting it right every time, is that we want our customers to enjoy their meal and have a thoroughly positive experience. No one wants to be responsible for a customer experiencing unpleasant symptoms as a result of eating with us, let alone for them to experience a life-threatening and potentially fatal reaction to our food.

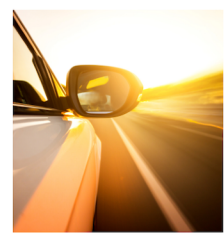


Look out for all the activity throughout January on the [HSE Website](#);

- From 8th January there are new Safety Conversations & Posters
- From 15th January we will share an Awareness & Impact video from our Catering Services Ireland MD, Dee and her daughter
- From 22nd January we will share a video from our Primary Authority

WINTER DRIVING CHECKLIST

Winter needn't be hell on the roads – the AA's survival checklist will help you get through the time of year when you're most likely to break down. While it's typically the season of delays, arming yourself with the right kit will make a big difference if you do get stuck. If a lorry jack-knifes ahead of you, it is likely you'll be stuck for a long time, regardless of whether you have winter tyres or snow chains. So, make up a winter emergency kit to keep in the boot – chances are you won't need it, but you'll be glad it's there if you do.



YEAR-ROUND ESSENTIALS

- A fully charged mobile phone
- An in-car phone charger or power pack.
- Sunglasses.
- Personal medication.
- First aid kit
- A road atlas – in case of diversions
- Sat-nav or a printed route

WINTER EMERGENCY KIT

- A blanket, rug or sleeping bag.
- Shovel.
- Ice scraper and de-icer.
- Torch and batteries.
- Snacks – chocolate or cereal bars.
- Extra screen wash.

TAKE HOME SAFETY

Safety In Numbers – Month Year

Information and Statistics Applies To All Compass Group UK&I Units

Safety Incidents

Hazards & Near Miss Incidents:	280
Injury Incidents:	228
Total Recordable Incidents:	00
RIDDOR Incidents:	00



Food Incidents

Alleged Food Poisoning:	13
Foreign Bodies (In Unit):	1
Foreign Bodies (Supplier):	5
Substantiated Allergies:	3
Enforcement Visits:	111



Top Injury Types

SUP. TRIP, FALL
76

CUTS
54

BURNS & SCALDS
49

Safety Reminders

UPDATED ALLERGEN AWARENESS MATERIAL
The below is available on the HSE Website or to order printed from Linney.

3 Update Food Safety Conversations

- Back of House
- Front of House
- Beverage Service

3 Updated Cross-Contact Posters

- Back of House
- Front of House
- Barista

Video Content

- Video from Compass Ireland MD - Deirdre O'Neill
- Video from our Primary Authority – Luton

[Visit the dedicated Allergen Campaign Website page](#)

