

SEE CARE SHARE LESSONS LEARNED



see



care



share

WE LOOK OUT FOR EACH
OTHER

Compass UK & Ireland HSE

INCIDENT TYPE

Burn

INCIDENT CLASSIFICATION

Contact with hot liquid

LOCATION

Kitchen

DATE

January 2026

INCIDENT SUMMARY

A colleague of ours was grilling a lemon, it suddenly burst after approximately 10–15 seconds, causing hot oil to splash directly into their eye. They immediately rinsed their eye at the kitchen sink, but soon experienced blurred vision and increasing pain. First aiders were contacted, and after initial assessment it was advised that they attend hospital. Medical examination confirmed a burn to the corneal layer of their eye. Our colleague was prescribed long-term eye drops to support healing, prevent infection, and reduce the risk of ongoing irritation and excessive tearing.

WHAT DID WE DO THAT WAS GOOD?

- ✓ Our colleague was given onsite first aid.
- ✓ The decision to send our colleague to hospital was made quickly

WHAT CAN WE DO BETTER?



Senior chefs in the location could have done a better job at supervising their colleagues.

HOW WILL WE DO IT BETTER?



When completing risk assessments, we need to make sure that they contain full details of the tasks carried out on site, with clear guidance on what measure we are taking to prevent or reduce any potential injury.



In the site-specific induction booklet, there is space for any additional safety information that we need to communicate for tasks conducted onsite. This will allow colleagues to fully understand the procedures need to be taken for each task



Be Mindful, Get Involved & SPEAK UP!

Worried about how things are being run at work?

Speak up is our confidential reporting program. If it doesn't feel right, follow your instincts – Speak up, we are listening.

