



Compass Group UK & Ireland

Quality Policy Statement

January 2026



Delivering Excellence, Every Time

At Compass Group UK & Ireland, **quality isn't just a standard—it's our promise**. Every meal we serve, every service we deliver, reflects our commitment to safety, compliance, and excellence. We aim not only to meet expectations but to **exceed them**, creating experiences that our clients and customers can trust.

Our Commitment:

We will never compromise on quality, safety, or compliance. These principles guide everything we do and define what it means to be a world-class provider of food and support services.

How We Achieve This:

- **Empowered People:** Every colleague is competent, engaged, and empowered to deliver excellence.
- **Shared Responsibility:** Quality is everyone's responsibility—individually and as a team.
- **Inclusive Leadership:** We involve all levels of our workforce in shaping and improving our Business Management System (BMS).
- **Clear Objectives:** We set measurable goals and timelines, ensuring transparency and accountability.
- **Strong Leadership:** Our leaders champion quality through positive engagement and **Leadership Safety Walks**.
- **Continuous Improvement:** Our ISO 9001:2015-certified BMS drives ongoing improvement, with processes monitored, measured, and refined.

Our Promise:

Senior management will provide the resources and support needed to maintain the highest standards. This policy will be reviewed annually to ensure it remains relevant and aligned with our business objectives.

Together, we deliver **great people, great service, and great results**.

A handwritten signature in blue ink, appearing to read 'Robin Mills'.

Robin Mills
Managing Director