

# SEE CARE SHARE LESSONS LEARNED



see



care



share

WE LOOK OUT FOR EACH OTHER

Compass UK & Ireland HSE

Month Year

## INCIDENT TYPE

Concussion

## INCIDENT CLASSIFICATION

LTI  
Stuck my moving object

## LOCATION

Hospitality Kitchen /  
Pantry

## DATE

March 2026

## INCIDENT SUMMARY

A colleague of ours was polishing Glasses and restocking them on a shelf. As they add another glass to an already over stocked shelf one of the shelves bolts attached to the bracket snapped, causing the shelf and its contents to fall on them. Approximately a dozen glasses hit them on the head, with the remaining glasses smashing onto the floor. After receiving onsite first aid they were advised to go to hospital where they were diagnosed with a concussion.

## WHAT DID WE DO THAT WAS GOOD?

- ✓ Our colleague was treated quickly and advised to go to hospital to get a full diagnosis
- ✓ The accident report was conducted promptly and uploaded with 14 days

## WHAT CAN WE DO BETTER?

- 💡 Review our operations storage areas to ensure shelves are not over loaded.
- 💡 All site need to implement our Glass Policy from located within our Good Hygiene Practice on Food Preparation

## HOW WILL WE DO IT BETTER?



Create a culture within your sites where all colleagues confidently know how to report hazards on site.



Complete regular Leadership Safety Walks with your team across all areas of your operation

## Be Mindful, Speak Up & Get Involved



### Be Mindful, Get Involved & SPEAK UP!

Worried about how things are being run at work?  
Speak up is our confidential reporting program.  
If it doesn't feel right, follow your instincts –  
Speak up, we are listening.

