**SOP 22**

**Protestors**

Under normal circumstances, Customer will have prior warning of planned

Demonstrations that may be either directed at customer, or indirectly via unions are protesting against.

Under no circumstances should you put yourselves in danger should they encounter demonstrators that have breached any physical security barriers.

**If approached by protesters:**

**DO**:

* Keep calm, do not threaten or abuse them. Call on colleagues to help. If appropriate call local Police
* Escalate to the Senior security /site duty Manager available during working hours, and notify the Police
* Out of hours contact on call contract director or operations director/ site duty manager and notify the Police
* Remember that anything you do or say is probably being recorded on video or by audio means
* You are not there to enforce any law/injunction. Leave this to the Police
* Remember if you are attacked you can only use reasonable force to protect yourself
* Give any leaflets or documentation handed to you by protesters to Management
* Make a note of anything you see or hear which may be required as evidence (i.e. witnessing any assault or criminal damage)
* Report anything suspicious (persons/objects) to the Police

**DO NOT**:

* Get yourself into a one to one situation with a protester, particularly of the opposite sex
* Engage in conversation with protesters
* Talk to the media (unless authorised to do so)
* Give away Personal details
* Use offensive language or make offensive signs/gestures towards protesters
* Get involved in any incident
* Re-act if protesters jump on your vehicle (lock doors and await Police) assistance
* Attempt to break through lines of protesters
* Follow offending individual protesters into crowds

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| SPECIFIC INSTRUCTIONS RELATING SOP22 |
| On the dates below I certify that I have received and fully understand the training in the correct use of the instructions specific to contract as specified by this procedure. |

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| OFFICERS NAME | PIN NUMBER | DATE TRAINING COMPLETE | OFFICER SIGNATURE | MANAGER SUPERVISOR NAME | MANAGER SUPERVISOR SIGNATURE |
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