**Standard operating procedures**

SOP 01 Reporting of incidents, hazards and near misses

Building Services Contracts and call outs

SOP 02 Fire procedures

SOP 03 First Aid

SOP 04 Radio procedures

SOP 05 Access and Egress Control

SOP 06 Car parks

SOP 07 Media and public enquiry

SOP 08 Environmental responsibilities

SOP 09 Reception and Post

SOP 10 Security officers code of conduct

SOP 12 Winter gritting

SOP 13 Alarm systems

SOP 14 CCTV

SOP 15 Terrorist and bomb threat

SOP 16 Patrol duties

SOP 17 Lost and found property

SOP 18 Search Procedures

SOP 19 Intruder (restricted access areas)

SOP 20 Keys

SOP 21 Booking On/off calls

SOP 22 Protesters/Strikes

SOP 23 Spill kit

SOP 24 Lift rescue

SOP 25 Use of body Cameras